



Community Transport

4932 5566

For bookings, cancellations or changes

Timetables and Costs

Newcastle Transport

Transport to Newcastle areas is available **5 days per week**, however, your appointment needs to be made within the following timeframes:

Monday to Friday: Appointments between 10am & 11.30am OR 1.30pm & 3pm

Cost:

Newcastle Transport is \$22 return or \$12 one way. Some discounts apply for shorter distances or multiple bookings in the same week. Ask at time of booking.

NB Wheelchairs on morning service if possible.

Local Area Transport

Available Monday to Friday between 8.30am & 3pm

Cost:

Local area:

Rutherford, Telarah, Lorn, Bolwarra, East Maitland, Gillieston Heights, Maitland, Tenambit, Greenhills & Ashtonfield

\$5 one way

\$10 return

Outlying Areas (to Local area):

Largs, Morpeth, Thornton, Woodberry & Lochinvar

\$6 one way

\$12 return

Additional stops (if on the same return route) \$2 each

Additional destinations (not on same return route) \$4 each

Gillieston Heights Transport Services

- Timetabled services to and from Gillieston Heights area daily.
Contact the office for Timetable

Other Areas:

Transport to other areas eg. Kurri & Cessnock – dependent on availability of resources so please ask.

NOTE: If your appointment does NOT fit within timetabled services, please phone the office anyway as sometimes we are able to assist dependent on available resources.

General Service Information

In order for us to provide you with safe and appropriate transport, please note the following:

- All bookings must be made to the office no later than 2pm the day before your appointment.
- Always check our Timetable before you make an appointment especially for Newcastle area transport.
- Make your booking with us as soon as possible as some services have limited seats.
- All bookings must be made through the office.
- Newcastle services may involve some waiting time so please make sure you take food if you are diabetic and/or something to read.

- We carry multiple passengers on all services.
- We offer a door to door service on request.
- Don't wait outside particularly on hot or cold days. Our drivers or assistants will collect you at your door.
- For local area appointments you need to be ready at least 30 minutes before your appointment time.
- We may not be able to return for you as soon as you are finished your appointment so we ask for your patience.
- You may take a carer (family or friend) with you on any of the transports. If they are assisting you they can travel free of charge. A seat must be booked for the carer when making your booking.
- Don't forget that transport services can be used for destinations other than just medical appointments.
- Transport is available to take you to your social activities, visiting friends, business appointments, shopping centres etc.
- Shopping Bus service operates Pension Week Thursday for the East Maitland area and Friday for the Rutherford area and offers 2 hours at the shopping centre and help with your groceries.
- Contact the office for more details about the Shopping Bus Service or if you need someone to accompany you while shopping or if you are housebound and need groceries.

IMPORTANT:

- When you are making a booking, please have all details of your appointment with you before phoning.
- If your Newcastle appointment cannot be made during the allocated times, phone us and we may be able to assist with rescheduling.

- Some services may be provided for appointments outside Timetable services and to destinations outside the nominated areas (eg. Kurri, Cessnock, Raymond Terrace) *but will be limited by our resources.*
- We may not be able to transport you following some medical procedures so please confirm with office.

Please discuss costs with staff as some costs are negotiable.